Hiereby certify that this correspondence is being deposited with the U.S. Postal ervice with sufficient postage as First Class Mail, in an envelope addressed to commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below Signature:

Docket No.: SPLT-P01-011

Examiner: Not Yet Assigned

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Armentano et al.

Application No.: 10/648808

Group Art Unit: 2121

Filed: August 27, 2003

For: METHOD AND SYSTEM FOR KNOWLEDGE MANAGEMENT AND EFFECTIVE

MENTORING OF INSURANCE CLAIM

PROFESSIONALS

CHANGE OF ATTORNEY DOCKET NUMBER

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Please note that the Attorney Docket Number has been changed from TRAV0011 to SPLT-P01-011. Please reference SPLT-P01-011 on all future correspondence.

Applicant believes no fee is due. However, if a fee is due, please charge our Deposit Account No. 18-1945, under Order No. SPLT-P01-011 from which the undersigned is authorized to draw.

Dated: /0/4/04

Respectfully submitted,

Agnes/S. Lee

Registration No.: 46,862 ROPES & GRAY LLP

One International Place

Boston, Massachusetts 02110-2624

(617) 951-7000

(617) 951-7050 (Fax)

Attorneys/Agents For Applicant

OF E VOTE TRADERIES

PTO/SB/80 (12-03)
Approved for use through 11/30/2005. OMB 0651-0035
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POWER OF ATTORNEY TO PROSECUTE APPLICATIONS BEFORE THE USPTO

I hereby appoint:			
x Practitioners	associated with the Customer Number:	28120	
OR		28120	
Practitioner(s)	named below (if more than ten patent practition	ners are to be named, the	n a customer number must be used):
_	Name	Registr	ation Number
1			
any and all patent appl	(s) to represent the undersigned before the United ications assigned only to the undersigned according accordance with 37 CFR 3.73(b).		
Assignee Name ar		-	
Travelers Pro	perty Casualty Corp.		
	m, together with a statement under 3		
	ed in each application in which this fo d by one of the practitioners appointe		
	on behalf of the assignee, and must i		
Attorney is to be	SIGNATURE of As	signee of Record	
	ne individual whose signature and title is supplied		n behalf of the assignee
Name Signature	Daniel W. Jackson, Esq.	Date	012111201
Signature	Number Sen	Date	9/24/2024
Title	Assistant Secretary	Telephone	/ (860) 277-4012 [/]

PTO/SB/96 (08-03)

Approved for use through 07/31/2006. OMB 0551-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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STATEMENT UNDER 37 CFR 3.73(b)
Applicant/Patent Owner: Armentano et al.
Application No./Patent No.: 10/648808 Filed/Issue Date: August 27, 2003
METHOD AND SYSTEM FOR KNOWLEDGE MANAGEMENT AND EFFECTIVE MENTORING Entitled: OF INSURANCE CLAIM PROFESSIONALS
Travelers Property Casualty Corp. (Name of Assignee) , a corporation (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)
states that it is:
1. x the assignee of the entire right, title, and interest; or
2. an assignee of less than the entire right, title and interest. The extent (by percentage) of its ownership interest is %
in the patent application/patent identified above by virtue of either:
A. [x] An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel, refor which a copy thereof is attached. OR
B. [] A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:
1. From: To:
The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.
2. From: To:
The document was recorded in the United States Patent and Trademark Office at
Reel , Frame , or for which a copy thereof is attached.
3. From: To:
The document was recorded in the United States Patent and Trademark Office at
Reel , Frame , or for which a copy thereof is attached.
[] Additional documents in the chain of title are listed on a supplemental sheet.
[] Copies of assignments or other documents in the chain of title are attached. [NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]
The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.
Daniel W. Jackson, Esq. Typed or printed name (860) 277-4012 Telephone Number Signature
Assistant Secretary, Travelers Property Casualty Corp. Title

Telephone Number	Signature
	Assistant Secretary, Travelers Property Casualty Corp. Title
	s being deposited with the U.S. Postal Service with sufficient postage as First Class Mail, in r for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

WHEREAS, Vincent ARMENTANO, Susan CRONIN, Annmarie TEPPER, Robert J.

MCHUGH, and Julie MORGAN (referred to as "ASSIGNORS") have invented certain new and useful improvements in an invention entitled <u>METHOD AND SYSTEM FOR KNOWLEDGE</u>

MANAGEMENT AND EFFECTIVE MENTORING OF INSURANCE CLAIM

PROFESSIONALS,

\boxtimes	for which a utility application for a United States Patent was filed with the United States Patent and Trademark Office on <u>August 27, 2003</u> , Serial Number 10/648,808;
	for which an application for a United States Patent is being submitted to the United States Patent and Trademark Office herewith; and

WHEREAS, TRAVELERS PROPERTY CASUALTY CORP., a corporation doing business at One Tower Square, Hartford, Connecticut, 06183 (hereinafter referred to as the "ASSIGNEE"), is desirous of acquiring the entire right, title and interest in and to said invention, and in and to said application and any Letters Patent that may issue thereon;

IN WITNESS WHEREOF, I/We have hereunto set hand and signed on the date indicated below:

SIGNATURE(S)

INVENTOR	DATE SIGNED
Vincent ARMENTANO	
Susan CRONIN	<u> </u>
Ammarie TEPPER	3/18/04
Robert J. MCHUGH	-
Julie MORGAN	

WHEREAS, Vincent ARMENTANO, Susan CRONIN, Annmarie TEPPER, Robert J.

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SIGNATURE(S)

INVENTOR	DATE SIGNED
Vincent ARMENTANO	
	
Susan CRONIN	
Annmarie TEPPER	
Robert J. MCHUGH	
Jusi Moya	3.23.04
Julie MORGAN C	

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IN WITNESS WHEREOF, I/We have hereunto set hand and signed on the date indicated below:

SIGNATURE(S)

INVENTOR	DATE SIGNED	
Vincent ARMENTANO	3-22-04	
Susan CRONIN		
Annmarie TEPPER		
Robert J. MCHUGH	mach 22, 2004	
Julie MORGAN		

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INVENTOR	<u>DATE SIGNED</u>
Vincent ARMENTANO	
Susan CRONIN	3/17/04
Annmarie TEPPER	<u> </u>
Robert J. MCHUGH	
Julie MORGAN	